

Questions	Broward County	Palm Beach County	Hillsborough County	Orange County	Duval County	Pinellas County	Lee County	Polk County	Brevard County	Pasco County
Elected?	N	Y	Y	Y	Y	Y	Y	Y	Y	Y
Response Received			Y		Y	Y	Y	Y	Y	Y
Budgeted Full-Time Employees			385		246	285	256	232	190	217
Budgeted Part-Time Employees			12		49	0	15	23	17	0
County Employees?			No		Yes. Employees are City of Jacksonville employees	TCO but are eligible for county benefits and also follow all of the Pinellas County personnel rules	No	No	No	Yes
Bargaining Units?			None		2. AFSCME and Jacksonville Supervisors Union (JSA)	None	None	None	None	None
Total Adopted Budget (detailed by funding source)			\$34,329,106		\$21,191,308	\$30,175,725	\$26,257,094	\$21,527,200	\$19,575,610	\$17,917,311
How Much Does Your Office Collect in Fees?			\$55,385,000		\$11,171,950	\$41,143,234	FY 19 - \$32,239,199 FY 20 - \$32,796,537 FY 21 - \$34,637,117	Tax Commissions and Fees (\$15,423,230) DMV Fees (\$3,469,000) DL Fees (\$1,500,000) Business Tax Receipts (\$346,000) TDT (\$433,970) Utility Payments (\$125,000) Concealed Weapons Permits (\$160,000)	State Commission & Fees (\$4,793,632) County Commissions (\$12,150,898) District Commissions (\$781,189) Bus Tax & Delinquent Tax Fees (\$1,318,531)	\$20,000,000
Value of Total Collections?					\$2,789,153,085	\$845,019,634,968	\$1,798,144,006		\$86,687,290	
Support Functions Received from the County (IT, Human Resources, Financial Administration, etc.)			None. The County pays half of some of our facilities maintenance and security costs. They also provide assistance related to construction or expansion of facilities or lease negotiations, as appropriate. We also fall under the County workers' comp policy and are part of the County's general, liability, property, and cybersecurity insurance. We remit payment to the County for our portion of these policies		IT, human resources and financial administration	IT	Support for leased facilities such as rent, utilities, etc	Health Care Plan, Facility Services Support, Computer Threat Insurance Coverage	County's insurance (Workers Comp, General Liability & Health)	Facility maintenance
Support Functions Provided to the County (Financial Disclosures, Outside Employment, etc.)			None		Collection of all taxes and fees, including animal licenses and parking citations	None	Local Business Tax licensing by county ordinance	Mail Processing for Water Utilities Billing	Collect TDT & LBTs for Brevard County	None
Number of Satellite/Regional Offices			9		10	0	7	1 main office county seat, 3 additional service centers, with another service center to open in the latter part of 2022, one IT office, and one call center office, as well as one satellite location that only provides Concealed Weapon License services (within the Sheriff's Northeast District Office)	6 (5 offices and 1 for back office work)	6 (5 offices and 1 for back office work)

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Number of Owned/Leased Facilities and Their Purpose			9. 7 are owned by the County and 2 are leased (one free of charge). Spaces are independently built and operated at the discretion of the Tax Collector. Have a lease with the County on the Processing Operation Center. While it is a contractual arrangement, it is not a lease in the conventional sense. The amount paid annually (about \$25,000) is the Tax Collector's pro-rated share of paying off the bond issue that was floated to build the building.		2 offices are in county-owned buildings and 8 branch locations are leased	6. 1 Administrative Office in County owned facility (Courthouse). 4 Branch Offices (3 Leased facilities, 1 County owned facility) that conduct Tax Collection, Driver License services, DMV services, Hunting & Fishing licenses, Birth Certificates at 2 locations, Concealed Weapons Licenses at 2 locations, and 1 Closed Course Road Range with office located in a County owned facility. 1 leased facilities houses our customer service phone and mail center	3 of the facilities are leased	Main office county seat provided by the BoCC; 2 service center buildings are owned by the Tax Collector's Office; the Tax Collector leases space for another service center facility, the IT office, and the call center; and, the future service center is to be collocated in a BoCC regional complex. Space is provided by the Sheriff for a Concealed Weapon License satellite service operation.	1 satellite office is leased, all other offices are in facilities owned County	4 are County owned and 2 are leased
What Forms of Payment Are Accepted? (Both in person and online)			In-Person: cash, check, money order, wire transfers, cashier's check, debit and major credit cards (convenience fees will apply for debit and credit cards), and contactless payments. Online: E-check and major credit cards.		Cash, check, money order, credit card and debit card	Cash, check, or credit card in-person and online	Cash, Checks, Credit Cards, Wires and ACH	In person - Cash, check, and credit/debit card Online - E-check and credit/debit card Checks are accepted for mail-in transactions	In person - cash, check, credit/debit Online- credit, e-check.	Cash, check, charge, money orders and wires
If any, List Additional Functions Performed Beyond Statutory Duties			Local business tax, concealed weapons licenses, Florida birth certificates, vehicle for hire permits, CFX and THEA tolls		Serve as the sole depository for the City of Jacksonville; collect parking citation, building permit fee, local business taxes, etc. Also issue Concealed Weapons Permits and birth certificates.		LBT, CWL and Birth Certificates	Performs mail processing for BoCC water utility billing. Moreover, our office provides similar services for two municipalities within Polk County	Birth certificates, concealed carry, Tourist Development Tax, Business Tax Receipts, CFX Toll Violation Clearance, Hunting and Fishing License, lock box for 2 municipality water payments.	Concealed Weapon Permits, Birth Certificates, Hunt & Fish Licenses, Fingerprints, Loan service collections, Tourist Development and CFX Toll payments
Contact Person			Jennifer Castro, Chief Deputy Tax Collector castro@hillstax.org 813-635-5254		Sherry Hall, Chief Deputy Tax Collector SherryH@coj.net 904-255-5794	Amber Bradley Deputy of Customer Care and Communications abradley@taxcollect.com 727-464-3364	Noelle Branning Tax Collector noelleb@leetc.com 239-533-6085	Christopher C. Rudolph, Jr., Chief Deputy Tax Collector chrisrudolph@polktaxes.com 863-534-4749	Ena Blumer, Chief Deputy ena.blumer@brevardtc.com, 321-264-6930	Abby Noyes, Director of Finance & Tax anoyes@pascotaxes.com 352-521-4360 x 4880