Memorandum



Date: September 29, 2021

To: Honorable Chairman Jose "Pepe" Diaz

and Members, Board of County Commissioners

From: Daniella Levine Cava

Mayor

Subject: Report on Addition of Supplemental Services Under Contract No. 18483 (RFP)

No. 25644) with Limousines of South Florida, Inc. at a Rate of \$55.98 per Bus Revenue Hour Effective June 27, 2021 through November 28, 2021 - Directive

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This report has been prepared by the Department of Transportation and Public Works (DTPW) pursuant to Resolution R-235-18 to inform the Board of County Commissioners (BCC) of the addition of supplemental service to Contract No. 18483 (RFP No. 25644) with Limousines of South Florida, Inc. (LSF) for routes: 38, 52, 88, 120, L and S from June 27, 2021 through November 28, 2021 at the hourly rate of \$55.98 and in accordance with the terms of the contract. The need for supplemental services was determined upon a review conducted by Service Planning and Scheduling demonstrating that DTPW did not have sufficient bus operators to provide adequate service to the public. The contractor is providing 40 additional vehicles for supplemental service. DTPW and the Transit Workers Union (TWU) have discussed the need for supplemental service.

The supplemental routes included in this informational memorandum service the following Districts:

- Route 38 services Districts 7, 8 and 9
- Route 52 services Districts 7, 8 and 9
- Route 88 services Districts 7, 10 and 11
- Route 120 service Districts 3, 4 and 5
- Route L services Districts 2, 3, 4, 5, 6 and 13
- Route S services Districts 3, 4 and 5

The addition of supplemental service to this contract will increase the contract cost by \$250,080 through the expiration of the contract term if the contractor also continues to operate the preexisting contract out routes. An item is being prepared for Board consideration to increase the total contract amount by \$250,080 in order to continue providing the service to the preexisting routes through the end of the contract term and the supplemental service referenced above through November 28, 2021.

Background

On June 6, 2017, the Board approved Resolution No. R-611-17, authorizing the accessing of City of Miami Contract No. 18483 (RFP no. 256244) with LSF for the provision of public transit services for Miami-Dade County DTPW. On March 2, 2021 the Board authorized a one-year option to renew, effective February 28, 2021, with LSF for the provision of transit services at the rate of \$55.98 per bus revenue hour.

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On June 29, 2020, the County entered an emergency contract with LSF in response to restrictions implemented by the County on the number of passengers that can ride a vehicle at any given time to minimize the risk of spread of COVID-19 and in order to maintain proper social distancing and promote the health and welfare of County transit patrons and employees as well as continue service. The emergency contract ended on June 26, 2021 as restrictions were eased and full seating capacity on buses was reinstated. However, due to the COVID-19 pandemic DTPW continues to lack sufficient bus operators to fully run all DTPW routes. The need for supplemental service for routes 38, 52, 88, 120, L and S was determined upon a review conducted by Service Planning and Scheduling demonstrating that DTPW did not have sufficient bus operators to provide adequate service to the public. Between January 2021 and September 2021, DTPW experienced an average of 65 bus operators out monthly due to COVID related illnesses and exposure. DTPW and the Transit Workers Union (TWU) have discussed the need for supplemental service.

Per Contract No. 18483 (RFP No. 25644), vehicle capacity could range from eight to 25 passengers. However, the Contractor has surpassed the requirements of the contract by providing some larger vehicles with a capacity of 26-35 passengers to accommodate passenger demand/load at no additional cost to the County. All vehicles are ADA compliant as required by the current contract. Prior to being placed in service, all newly added vehicles are inspected by DTPW's Bus Operations Staff for compliance with all contract requirements. All vehicles are wheelchair accessible and are equipped with illuminated electronic destination signs.

Track Record/Monitor

The Project Manager is Joel Perez, General Superintendent, Bus Operations, DTPW. Service provided through Contract No. 18483 (RFP No. 25644) is randomly monitored by DTPW Operation Supervisors throughout Miami-Dade County (County) for contract compliance including ADA, vehicle requirements and route performance. Additionally, DTPW Bus Operations staff monitor performance utilizing the vehicle locator system (GPS) to verify daily departures from facilities and random trips throughout the routes.

DTPW Bus Operations Staff and the Contractor hold three conference calls during the week to review complaints from the previous day and to address any concerns that may potentially impact service.

Per ordinance No. 14-65, this report shall be placed on the next available Board meeting agenda.

Should you require additional information, please contact Eulois Cleckley, Director and CEO, DTPW, at 786-469-5406.

c: Geri Bonzon-Keenan, County Attorney
Gerald Sanchez, First Assistant County Attorney
Jess McCarty, Executive Assistant County Attorney
Office of the Mayor Senior Staff
Eulois Cleckley, Director and CEO, Department of Transportation and Public Works
Yinka Majekodunmi, Commission Auditor
Jennifer Moon, Chief, Office of Policy and Budgetary Affairs
Melissa Adames, Director, Clerk of the Board
Eugene Love, Agenda Coordinator