

# Memorandum



**Date:** September 9, 2021

**To:** Honorable Chairman Jose "Pepe" Diaz  
and Members, Board of County Commissioners

**From:** Daniella Levine Cava  
Mayor

A handwritten signature in blue ink that reads "Daniella Levine Cava".

**Subject:** Ordinance No. 11-98: Quarterly Reports to the Board of County Commissioners of the One-Time Lifetime Adjustments issued under Resolution No. 1164-04 and Ordinance No. 11-98

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In accordance with Ordinance No. 11-98 adopted by the Board of County Commissioners (Board) on December 6, 2011, the Miami-Dade Water and Sewer Department (WASD) is providing the attached quarterly reports to the Board setting forth a detailed accounting of the one-time lifetime adjustments issued under Resolution No. 1164-04 and Ordinance No. 11-98 on a yearly basis. These reports reflect adjustment activity including the corrected billing charges for the second quarter of 2021, from April 1, 2021 through June 30, 2021.

Resolution No. R-1164-04 provides for a one-time lifetime adjustment to its quarterly customers, equal to 100 percent of the difference, in the event of: (1) a concealed or hidden leak that results in a bill that exceeds six times the past year's average quarterly consumption, or (2) on the rate of consumption after a repair is completed. In order to qualify for the adjustment, the customer is required to make the necessary repairs and submit to WASD the information specified in the Department's Rules and Regulations. If the customer qualifies, a corrected bill is issued, which is based on either the previous year's average consumption or on the rate of consumption after the repair has been made. As shown on Attachment A, from April 1, 2021 to June 30, 2021, 118 adjustments were issued in the amount of \$505,957. There are accounts listed in these quarterly reports that do not contain a sewer credit amount because septic tanks are used instead of the County's sewer system.

Ordinance No. 11-98 provides for a one-time lifetime billing adjustment to a customer who disputes a high bill that is not the result of a concealed or visible leak. The bill must exceed six times the past year's average monthly or quarterly consumption. In order to be considered for an adjustment the customer must meet the criteria set forth in Section 32-101 of the Code of Miami-Dade County. After the criteria are met, the Director's discretion to grant such an adjustment will be based on his assessment that there are extreme circumstances affecting the customer's account that merit a credit. If awarded, similar to the credit provided in WASD's Rules and Regulations, the customer would receive a 50 percent credit to the water portion and a 100 percent credit to the sewer portion of their high bill, which is calculated based on the customer's last yearly average consumption. As shown on Attachment B, from April 1, 2021 to June 30, 2021, 2 adjustments were issued in the amount of \$1,615.

If you have any questions regarding this report, please contact Roy Coley, Director, Water and Sewer Department, at 786-552-8200.

## Attachments

c: Geri Bonzon-Keenan, Successor County Attorney  
Gerald K. Sanchez, First Assistant County Attorney  
Jess M. McCarty, Executive Assistant County Attorney  
Office of the Mayor Senior Staff  
Roy Coley, Director, Water and Sewer Department  
Jennifer Moon, Chief, Office of Policy and Budgetary Affairs  
Melissa Adames, Director, Clerk of the Board  
Adeyinka Majekodunmi, Commission Auditor

## ATTACHMENT A

Second Quarter: April 1, 2021 through June 30, 2021

### RESOLUTION NO. R-1164-04

ACCOUNT	DISPUTED BILL DATE	DISPUTED BILL AMT	DATE OF ADJUSTMENT	WATER ADJUSTMENT	SEWER ADJUSTMENT	FEES AND TAXES ADJUSTMENT	TOTAL ADJUSTMENTS	CORRECTED BILLING CHARGES
3597942995	9/29/2020	\$ 239	4/1/2021	-\$63	-\$120	-\$17	-\$201	\$38
7377405940	8/14/2020	\$6,932	4/5/2021	-\$2,733	-\$2,820	-\$606	-\$6,159	\$772
9290651878	2/11/2021	\$5,004	4/6/2021	-\$2,332	-\$2,051	-\$496	-\$4,879	\$125
3243015187	11/30/2020	\$1,729	4/8/2021	-\$708	-\$751	-\$158	-\$1,618	\$112
7131094719	8/10/2020	\$2,073	4/8/2021	-\$848	-\$989	-\$195	-\$2,031	\$42
1325184200	6/23/2020	\$1,580	4/9/2021	-\$509	-\$729	-\$125	-\$1,363	\$217
1659951501	8/29/2019	\$9,504	4/9/2021	-\$7,439	\$0	-\$1,190	-\$8,630	\$874
4298616200	12/23/2020	\$4,116	4/9/2021	-\$1,884	-\$1,745	-\$406	-\$4,035	\$81
9935538482	12/14/2020	\$3,057	4/9/2021	-\$1,337	-\$1,275	-\$290	-\$2,902	\$155
0594113200	10/6/2020	\$14,470	4/12/2021	-\$12,231	\$0	-\$1,957	-\$14,187	\$283
2433965200	10/30/2020	\$15,475	4/12/2021	-\$6,913	-\$6,754	-\$1,511	-\$15,178	\$297
2734079815	10/13/2020	\$39,938	4/12/2021	-\$17,765	-\$18,163	-\$3,932	-\$39,860	\$78
3731208200	7/1/2020	\$1,140	4/13/2021	-\$955	\$0	-\$153	-\$1,108	\$33
2944686876	2/1/2021	\$2,213	4/14/2021	-\$935	-\$875	-\$202	-\$2,012	\$201
7069080362	11/24/2020	\$2,874	4/15/2021	-\$1,240	-\$1,240	-\$273	-\$2,752	\$121
6557089924	12/3/2020	\$2,569	4/16/2021	-\$1,078	-\$1,111	-\$239	-\$2,429	\$141
5026160551	5/29/2020	\$3,982	4/19/2021	-\$3,277	\$0	-\$524	-\$3,802	\$181
4982282543	8/14/2020	\$1,822	4/20/2021	-\$716	-\$830	-\$164	-\$1,710	\$112
7811959769	1/27/2021	\$4,048	4/20/2021	-\$3,443	\$0	-\$551	-\$3,993	\$55
4903598200	2/2/2021	\$2,683	4/21/2021	-\$1,170	-\$1,072	-\$252	-\$2,493	\$190
6057964999	8/10/2020	\$2,608	4/21/2021	-\$1,080	-\$1,204	-\$245	-\$2,530	\$78
8714576200	12/14/2020	\$2,109	4/21/2021	-\$917	-\$950	-\$204	-\$2,070	\$38
0200333200	12/23/2020	\$6,565	4/22/2021	-\$2,904	-\$2,581	-\$619	-\$6,104	\$461
9788425796	4/13/2021	\$5,868	4/22/2021	-\$2,699	-\$2,415	-\$577	-\$5,691	\$177
3840706270	10/30/2020	\$1,063	4/23/2021	-\$398	-\$492	-\$93	-\$984	\$79
3338425200	11/30/2020	\$512	4/26/2021	-\$155	-\$278	-\$41	-\$474	\$38
6377501043	1/15/2021	\$2,277	4/26/2021	-\$1,017	-\$999	-\$223	-\$2,239	\$39
6894958496	11/12/2020	\$2,182	4/26/2021	-\$924	-\$1,012	-\$209	-\$2,144	\$38
0329963420	10/26/2020	\$2,295	4/28/2021	-\$924	-\$982	-\$207	-\$2,113	\$183
3284063035	11/10/2020	\$19,502	4/28/2021	-\$8,949	-\$8,569	-\$1,946	-\$19,464	\$38
7475088200	7/15/2020	\$4,933	4/28/2021	-\$2,085	-\$2,212	-\$466	-\$4,763	\$170
9490228524	12/1/2020	\$8,510	4/28/2021	-\$3,656	-\$3,738	-\$809	-\$8,203	\$307
9916847200	5/14/2020	\$919	4/28/2021	-\$340	-\$450	-\$81	-\$871	\$48
0439353489	8/21/2020	\$1,293	4/29/2021	-\$491	-\$589	-\$114	-\$1,195	\$98
0594326200	7/27/2020	\$1,902	4/29/2021	-\$1,571	\$0	-\$251	-\$1,823	\$80
3660138916	8/13/2020	\$3,798	4/29/2021	-\$1,614	-\$1,762	-\$364	-\$3,740	\$58
4199467645	8/27/2020	\$1,849	4/29/2021	-\$1,500	\$0	-\$240	-\$1,740	\$108
5668824200	3/2/2021	\$3,868	4/29/2021	-\$1,783	-\$1,611	-\$382	-\$3,775	\$93
8073159407	11/24/2020	\$2,951	4/29/2021	-\$1,216	-\$1,162	-\$264	-\$2,643	\$308

## ATTACHMENT A

Second Quarter: April 1, 2021 through June 30, 2021

### RESOLUTION NO. R-1164-04

ACCOUNT	DISPUTED BILL DATE	DISPUTED BILL AMT	DATE OF ADJUSTMENT	WATER ADJUSTMENT	SEWER ADJUSTMENT	FEES AND TAXES ADJUSTMENT	TOTAL ADJUSTMENTS	CORRECTED BILLING CHARGES
8388208200	8/27/2020	\$3,693	4/29/2021	-\$1,463	-\$1,546	-\$327	-\$3,337	\$356
9456217811	11/24/2020	\$994	5/3/2021	-\$379	-\$478	-\$89	-\$946	\$49
4227438548	1/11/2021	\$1,375	5/3/2021	-\$561	-\$643	-\$128	-\$1,332	\$43
0784645677	8/14/2020	\$6,137	5/4/2021	-\$2,487	-\$2,567	-\$552	-\$5,606	\$531
0715998469	10/29/2020	\$6,960	5/5/2021	-\$2,897	-\$3,127	-\$651	-\$6,675	\$285
0556231447	7/9/2020	\$6,260	5/6/2021	-\$5,266	\$0	-\$843	-\$6,108	\$152
1703116610	10/8/2020	\$9,808	5/6/2021	-\$4,204	-\$4,362	-\$934	-\$9,501	\$308
2440385577	9/3/2020	\$1,569	5/6/2021	-\$606	-\$697	-\$139	-\$1,441	\$128
4515331801	11/14/2020	\$1,402	5/6/2021	-\$567	-\$666	-\$131	-\$1,364	\$38
5061206205	6/11/2020	\$5,442	5/6/2021	-\$2,578	-\$2,148	-\$541	-\$5,268	\$174
9971488750	12/8/2020	\$3,442	5/6/2021	-\$1,522	-\$1,466	-\$332	-\$3,320	\$122
0052965013	9/24/2020	\$2,659	5/7/2021	-\$1,063	-\$1,160	-\$240	-\$2,462	\$197
1325501459	2/1/2021	\$3,170	5/10/2021	-\$1,370	-\$1,190	-\$291	-\$2,851	\$319
1574060331	9/22/2020	\$44,257	5/10/2021	-\$19,511	-\$20,185	-\$4,333	-\$44,030	\$227
3443740881	2/1/2021	\$7,244	5/10/2021	-\$3,464	-\$2,860	-\$726	-\$7,049	\$195
7879154976	10/29/2020	\$1,577	5/10/2021	-\$1,346	\$0	-\$215	-\$1,561	\$16
5083337200	11/6/2020	\$4,205	5/12/2021	-\$1,856	-\$1,892	-\$411	-\$4,159	\$46
8025347200	5/27/2020	\$4,258	5/12/2021	-\$3,532	\$0	-\$565	-\$4,097	\$161
8641121954	10/30/2020	\$9,273	5/12/2021	-\$4,120	-\$4,034	-\$901	-\$9,055	\$217
1244830493	4/2/2021	\$1,401	5/13/2021	-\$550	-\$582	-\$123	-\$1,255	\$145
1710572046	2/8/2021	\$1,336	5/13/2021	-\$554	-\$618	-\$126	-\$1,298	\$39
5557243085	1/5/2021	\$3,480	5/13/2021	-\$1,551	-\$1,397	-\$332	-\$3,280	\$200
6574005828	12/7/2020	\$3,587	5/13/2021	-\$2,748	\$0	-\$440	-\$3,187	\$399
3078559285	2/8/2021	\$2,508	5/17/2021	-\$1,097	-\$1,052	-\$239	-\$2,388	\$120
7645146691	2/2/2021	\$1,423	5/17/2021	-\$617	-\$637	-\$137	-\$1,391	\$32
0041476517	7/30/2020	\$2,677	5/20/2021	-\$1,094	-\$1,198	-\$247	-\$2,539	\$138
8327185200	12/10/2020	\$463	5/20/2021	-\$135	-\$253	-\$37	-\$425	\$38
8891433458	10/26/2020	\$2,921	5/20/2021	-\$1,239	-\$1,315	-\$277	-\$2,832	\$89
1589090556	7/7/2020	\$2,137	5/21/2021	-\$863	-\$970	-\$196	-\$2,029	\$108
3571990697	12/30/2020	\$7,896	5/21/2021	-\$3,748	-\$3,290	-\$797	-\$7,836	\$60
5335023049	1/19/2021	\$1,242	5/21/2021	-\$498	-\$585	-\$115	-\$1,197	\$44
9133342200	7/15/2020	\$592	5/21/2021	-\$479	\$0	-\$77	-\$556	\$36

Second Quarter: April 1, 2021 through June 30, 2021

## ATTACHMENT A

### RESOLUTION NO. R-1164-04

ACCOUNT	DISPUTED BILL DATE	DISPUTED BILL AMT	DATE OF ADJUSTMENT	WATER ADJUSTMENT	SEWER ADJUSTMENT	FEES AND TAXES ADJUSTMENT	TOTAL ADJUSTMENTS	CORRECTED BILLING CHARGES
9714558200	11/9/2020	\$1,309	5/21/2021	-\$517	-\$604	-\$119	-\$1,240	\$69
6231971332	3/1/2021	\$1,576	5/21/2021	-\$1,324	\$0	-\$212	-\$1,536	\$40
0299156773	9/23/2020	\$1,403	5/24/2021	-\$552	-\$665	-\$128	-\$1,346	\$58
0900795571	11/24/2020	\$3,523	5/24/2021	-\$1,507	-\$1,447	-\$328	-\$3,281	\$241
5542390739	9/24/2020	\$2,343	5/24/2021	-\$1,078	-\$996	-\$232	-\$2,306	\$37
4059750386	12/28/2020	\$3,734	5/25/2021	-\$1,649	-\$1,478	-\$353	-\$3,480	\$254
5497366116	12/16/2020	\$3,908	5/25/2021	-\$1,710	-\$1,556	-\$367	-\$3,633	\$275
1434432093	9/8/2020	\$1,542	5/26/2021	-\$605	-\$710	-\$139	-\$1,454	\$88
3871002058	6/30/2020	\$1,057	5/26/2021	-\$384	-\$475	-\$90	-\$949	\$108
4988792200	11/25/2020	\$2,122	5/27/2021	-\$903	-\$938	-\$201	-\$2,042	\$80
8738101410	12/11/2020	\$4,394	5/27/2021	-\$1,949	-\$1,794	-\$420	-\$4,163	\$231
3651997200	5/6/2020	\$1,211	6/3/2021	-\$1,028	\$0	-\$164	-\$1,192	\$19
9170346364	11/25/2020	\$5,096	6/3/2021	-\$2,201	-\$2,036	-\$474	-\$4,712	\$384
7234736091	3/18/2021	\$3,965	6/4/2021	-\$1,794	-\$1,578	-\$382	-\$3,754	\$211
4768923200	3/29/2021	\$2,391	6/7/2021	-\$1,023	-\$947	-\$221	-\$2,191	\$201
5278392228	3/5/2020	\$3,272	6/7/2021	-\$1,328	-\$1,420	-\$298	-\$3,045	\$227
0231060458	1/6/2021	\$6,539	6/8/2021	-\$3,079	-\$2,711	-\$650	-\$6,440	\$100
2379830889	5/27/2021	\$9,528	6/8/2021	-\$4,131	-\$4,329	-\$921	-\$9,380	\$148
5703605770	11/25/2020	\$2,836	6/8/2021	-\$1,201	-\$1,165	-\$262	-\$2,628	\$208
6028691928	1/14/2021	\$5,715	6/10/2021	-\$4,800	\$0	-\$768	-\$5,568	\$147
8473786962	9/3/2020	\$2,469	6/14/2021	-\$967	-\$1,046	-\$217	-\$2,230	\$239
1749428267	11/24/2020	\$785	6/15/2021	-\$283	-\$394	-\$69	-\$746	\$38
1568906030	10/28/2020	\$2,336	6/16/2021	-\$1,826	\$0	-\$292	-\$2,118	\$218
4649476200	10/13/2020	\$4,518	6/16/2021	-\$3,775	\$0	-\$604	-\$4,379	\$139
8891263200	10/7/2020	\$12,629	6/16/2021	-\$5,421	-\$5,615	-\$1,204	-\$12,240	\$388
9032721121	8/4/2020	\$14,257	6/16/2021	-\$12,090	\$0	-\$1,934	-\$14,024	\$233
7082422480	1/12/2021	\$2,716	6/22/2021	-\$1,185	-\$1,111	-\$256	-\$2,553	\$163
1247213200	11/13/2020	\$3,975	6/23/2021	-\$1,718	-\$1,685	-\$376	-\$3,779	\$196
1388349187	9/11/2020	\$3,599	6/23/2021	-\$2,708	\$0	-\$433	-\$3,142	\$458
3358293303	2/11/2021	\$1,693	6/23/2021	-\$700	-\$704	-\$154	-\$1,557	\$136
3986812200	1/6/2021	\$3,565	6/23/2021	-\$1,623	-\$1,489	-\$349	-\$3,462	\$103
7898961099	1/15/2021	\$2,342	6/23/2021	-\$1,026	-\$980	-\$223	-\$2,228	\$114
1006826200	12/24/2020	\$1,236	6/24/2021	-\$1,051	\$0	-\$168	-\$1,219	\$16
3734231882	10/28/2020	\$1,397	6/24/2021	-\$1,111	\$0	-\$178	-\$1,289	\$108
3814611255	9/15/2020	\$1,275	6/24/2021	-\$1,047	\$0	-\$168	-\$1,215	\$60
8009625576	12/23/2020	\$1,864	6/24/2021	-\$1,502	\$0	-\$240	-\$1,743	\$121

Second Quarter: April 1, 2021 through June 30, 2021

## ATTACHMENT A

### RESOLUTION NO. R-1164-04

ACCOUNT	DISPUTED BILL DATE	DISPUTED BILL AMT	DATE OF ADJUSTMENT				TOTAL ADJUSTMENTS	CORRECTED BILLING CHARGES
				WATER ADJUSTMENT	SEWER ADJUSTMENT	FEES AND TAXES ADJUSTMENT		
9826407685	1/19/2021	\$2,791	6/24/2021	-\$2,211	\$0	-\$354	-\$2,565	\$225
5794118489	11/9/2020	\$2,361	6/25/2021	-\$1,935	\$0	-\$310	-\$2,245	\$116
1094098200	11/9/2020	\$1,543	6/28/2021	-\$1,214	\$0	-\$194	-\$1,409	\$135
3193652200	7/28/2020	\$5,597	6/28/2021	-\$2,276	-\$2,358	-\$506	-\$5,140	\$458
3958386257	8/27/2020	\$7,270	6/28/2021	-\$3,501	-\$2,903	-\$734	-\$7,138	\$132
7846921721	9/25/2020	\$2,040	6/28/2021	-\$812	-\$906	-\$184	-\$1,902	\$138
2679396462	1/15/2021	\$1,641	6/29/2021	-\$1,400	\$0	-\$224	-\$1,624	\$17
5920423509	1/28/2021	\$3,121	6/29/2021	-\$1,399	-\$1,276	-\$300	-\$2,975	\$147
6614257191	12/16/2020	\$6,159	6/29/2021	-\$2,643	-\$2,304	-\$561	-\$5,508	\$651
7909596162	12/7/2020	\$2,244	6/29/2021	-\$918	-\$895	-\$201	-\$2,013	\$231
8378424200	11/9/2020	\$7,108	6/29/2021	-\$3,144	-\$3,060	-\$687	-\$6,891	\$218
<b>Total:</b>	<b>118</b>	<b>\$525,833</b>		<b>-\$268,015</b>	<b>-\$184,024</b>	<b>-\$53,919</b>	<b>-\$505,957</b>	
<b>Grant Total for the Year 2021:</b>	<b>307</b>						<b>-\$1,341,325</b>	

## ATTACHMENT B

First Quarter: April 1, 2021 through June 30, 2021									
<b>ORDINANCE NO. 11-98</b>									
ACCOUNT	DISPUTED BILL DATE	DISPUTED BILL AMT	DATE OF ADJUSTMENT	WATER ADJUSTMENT	SEWER ADJUSTMENT	FEEES AND TAXES ADJUSTMENT	TOTAL ADJUSTMENTS	CORRECTED BILLING CHARGES	
5678546200	1/6/2021	\$1,301	4/2/2021	-\$358	-\$591	-\$93	-\$1,042		\$259
8726021587	5/26/2020	\$767	5/10/2021	-\$158	-\$368	-\$47	-\$573		\$194
<b>Total:</b>	<b>2</b>	<b>\$2,068</b>		<b>-\$516</b>	<b>-\$959</b>	<b>-\$140</b>	<b>-\$1,615</b>		
<b>Grand Total for Year 2021:</b>	<b>4</b>						<b>-\$3,678</b>		