



Date: February 16, 2022

To: Honorable Chairman Jose "Pepe" Diaz

and Members, Board of County

Commissioners

Daniella Levine Cava From:

Mayor

Report Regarding COVID-19 Social Services Needs Assessment Survey-**Subject:** 

Directive 210006

The following report is provided pursuant to Resolution No. R-38-21, sponsored by Commissioner Joe A. Martinez, and adopted at the January 20, 2021, Board of County Commissioners (Board) meeting, which directed the County Mayor or County Mayor's designee to distribute the COVID-19 Social Services Needs Assessment Survey (Survey) recommended by the Economic Recovery Task Force (Task Force), and provide a report including the legally available funding sources used to distribute the survey.

The Task Force, in conjunction with the Communications and Customer Experience Department (CCED), distributed the Survey on April 2, 2021 utilizing approved email lists and County social media accounts. Survey creation, distribution, and data analysis are part of the County's funding model and are provided at no additional cost to the Task Force. The distribution resulted in 3,373 responses. The results of the survey were presented during the April 29, 2021, Task Force meeting, and Survey results broken down by industry are attached to this report. A copy of the raw survey results data may be requested by contacting the CCED.

#### Social Needs Assessment Survey Results

The surveyed population was comprised of the following age groups: 37% (n: 779) 56-74 years old, 33% (n: 695) 43-55 years old, 27% (n: 567) 25-42 years old, and 3% (n: 50) 18-24 years old. 41% (n: 897) identified as male, and 55% (n: 1,190) as female, with 4% (n: 82) preferring not to identify or identifying as other. 68% (n: 1,457) identified as White, 15% (n: 312) as Black/African American, 2% (n: 44) as Asian, 1% (n: 17) American Indian, and 15% (n: 311) other. Out of 2,161 respondents, 56% (n: 1,204) identified as Hispanic/Latinx. The zip codes with the most responses were: 33139 (10%, n: 207), 33186 (3.9%, n: 80), 33176 (3.6%, n: 75), 33157 (3.4%, n: 70), 33141 (3.3%, n: 69), 33140 (3%, n: 63).

Over 28% (n: 946) of respondents indicated having lost their job due to COVID-19, and almost 74% (n: 699) of these respondents indicated that they had not yet found a new job. Out of those that found a new job (n: 247), only 40% (n: 100) reported making about the same or more than in their previous job.

Out of 740 respondents, over 62% (n: 462) reported having applied for state unemployment benefits, with most applications occurring in the months of March (24%, n: 112) and April (21%, n: 97) of 2020. Over 80% (n: 372) of individuals that applied for state unemployment benefits had reported receiving their benefits as of the date of the survey. 27% (n: 201) of individuals reported applying for federal unemployment benefits, with majority of applications occurring in the months of March (13%, n: 27) and April (19%, n: 39) of 2020, with a small spike in January (10%, n: 21)

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of 2021. 79% (n: 159) of individuals that applied for federal unemployment benefits had reported receiving their benefits as of the date of the survey.

Almost 35% (n: 258) of respondents reported losing their health insurance coverage due to COVID-19, 71% (n: 183) of these reporting the cause to be being laid off and losing coverage under their employer's plan, 10% (n: 25) due to their parent or partner being laid off and losing coverage under their plan, and 19% (n: 50) citing other reasons, including the inability to qualify, being self-employed, or ability to afford coverage.

Out of 1,878 respondents, 52% (n: 976) report working about the same number of hours as before the pandemic, with 24% (n: 447) reporting working more hours, and 24% (n: 455) reporting less hours. Out of 1,877 respondents, a majority reported working in the following industries: Government (13%, n: 246), Health Care (11%, n: 211), Education (11%, n: 203), or Other (12%, n: 232). Out of 1,879 respondents, 58% (n: 1,086) agreed that they were concerned about being exposed to COVID-19 at their workplace, and 72% (n: 1,352) reported their employer provides health and safety training related to COVID-19.

When asked if employers comply with social distancing requirements, 67% (n: 1,263) said employers always comply, 27% (n: 499) said they sometimes comply, and 6% (n: 117) said their employer never complies. 63% (n: 1,193) indicate being required to interact with customers or guests, and 64% (n: 769) indicated customers or guests always wear masks, with 34% (n: 400) indicating sometimes, and 2% (n: 24) indicating customers or guests never wearing masks.

When asked about access to protective or preventive resources, 32% (n: 1,558) indicated access to Personal Protective Equipment, 35% (n: 1,689) indicated access to hand sanitizer, 31% (n: 1,467) indicated access to disinfecting supplies, and 2% (n: 106) indicated having access to none of the above.

Respondents indicated they would feel comfortable resuming most activities immediately after vaccines became available, except for attending events with large crowds, where 36% (n: 679) indicated they would feel comfortable a year after vaccines became available to attend such events. 57% (n: 1,252) of respondents indicated they have been vaccinated for COVID-19, and 43% (n: 954) indicating they have not. For those that indicated they did not receive a COVID-19 vaccine, 21% (n: 200) indicated they were not eligible for the vaccine, 29% (n: 271) indicated they could not get an appointment, 15% (n: 137) indicated that they had health issues preventing them from being vaccinated, 7% (n: 64) indicated they didn't know how or where to get them, and 29% (n: 275) indicated they were opposed to getting the vaccine.

When asked if someone from their immediate family had tested positive for COVID-19, 67% (n: 1,486) indicated no, while 61% (n: 1,336) indicated someone from their workplace had tested positive. Most respondents indicated being more concerned with the public health crisis than the economic crisis, 57% (n: 1,077) versus 43% (n: 802). Individuals were most concerned with their inability to cover the cost of housing (25%, n: 681), medical costs (18%, n: 496), utilities (16%, n: 441), and food (14%, n: 382).

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When asked about what actions Miami-Dade County government should take, 30% (n: 1,547) selected "Continue to impose a countywide mask mandate," 24% (n: 1,217) selected "Provide rental, mortgage, and utility assistance to all working families," 17% (n: 896) selected "Provide direct cash assistance to all working families," 15% (n: 798) selected "Provide grants to community-based organizations to assist workers with social services, health and safety training, and legal assistance," and 14% (n:725) selected "Mandate that employers provide PPE to workers."

Out of 2,206 respondents, 71% (n: 1,561) indicated they were not aware of the County's New Normal Website, however, 60% (n: 1,326) indicated they were aware of the County's COVID-19 Website.

If you have any questions or concerns, please feel free to contact Sonia Grice, Director, Community Action and Human Services Department, at 786-469-4616.

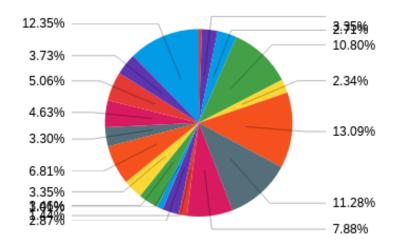
Per Ordinance No. 14-65, this report will be placed on the next available Board meeting agenda.

c: Geri Bonzon-Keenan, County Attorney
Gerald Sanchez, First Assistant County Attorney
Jess McCarty, Executive Assistant County Attorney
Office of the Mayor, Senior Staff
Sonia Grice, Director, Community Action and Human Services Department
Jose M. Gonzalez, Chair, Economic Recovery Task Force (COVID-19)
Inson Kim, Director, Communications and Customer Experience Department
Jennifer Moon, Chief, Office of Policy and Budgetary Affairs
Yinka Majekodunmi, Commission Auditor
Melissa Adames, Director, Clerk of the Board
Eugene Love, Agenda Coordinator, Office of the Agenda Coordination

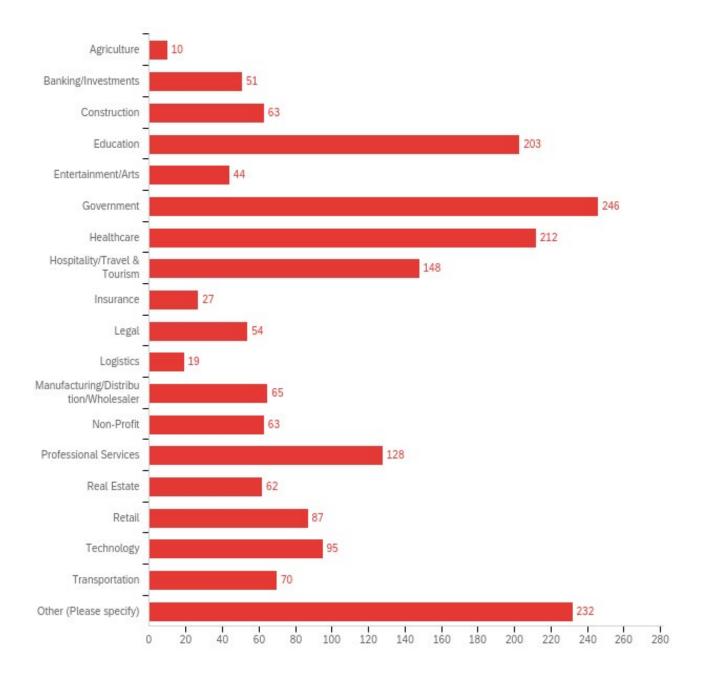
# Industry

BCC COVID-19 Social Services Needs Assessment January 6th 2022, 4:57 pm EST

#### Q15 - What industry do you work in?







# Q2 - Did you lose your job due to COVID-19?

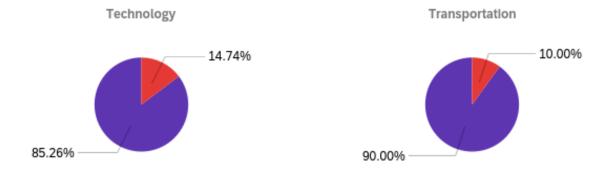
91.51%



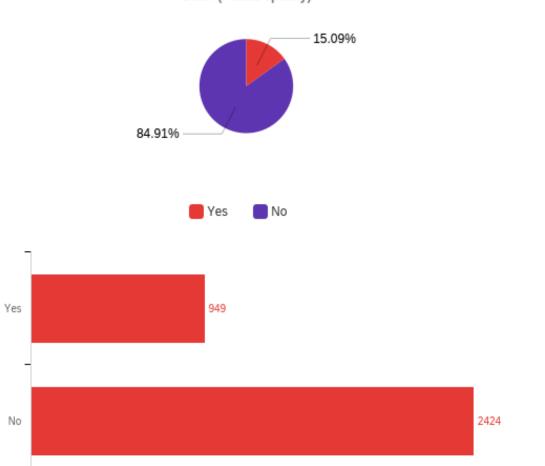
67.57%

32.43%



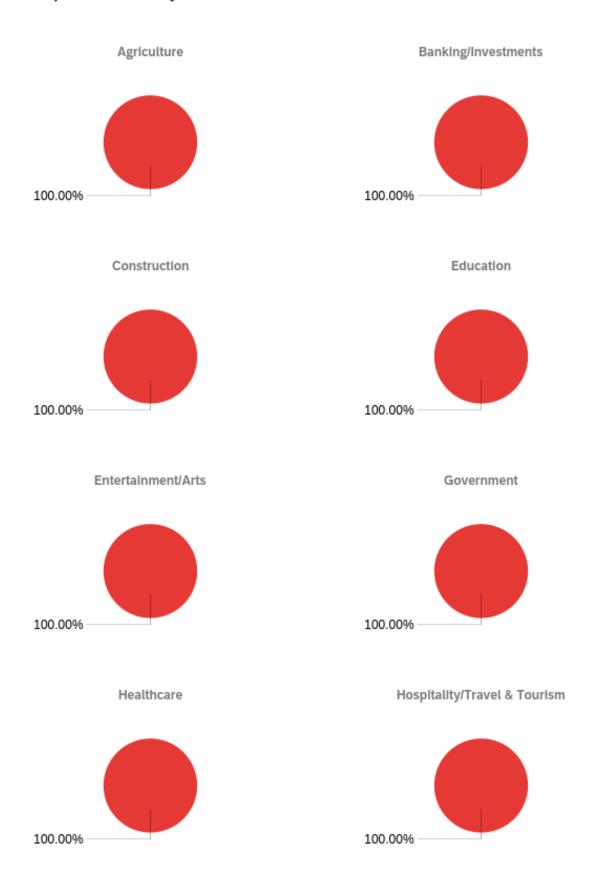


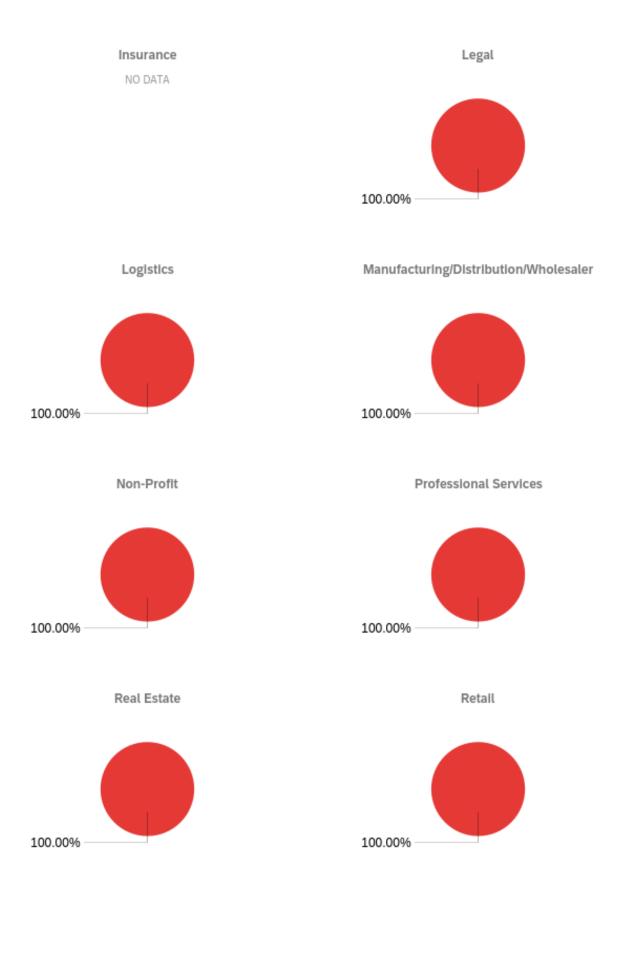


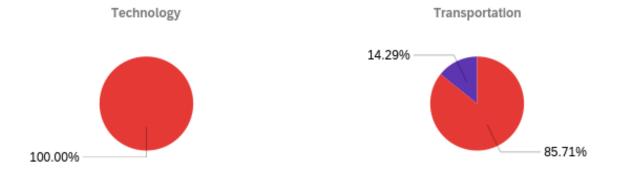


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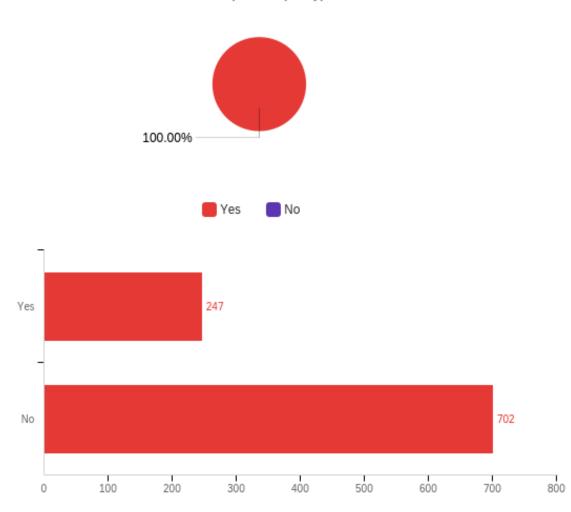
# Q3 - Did you find a new job?







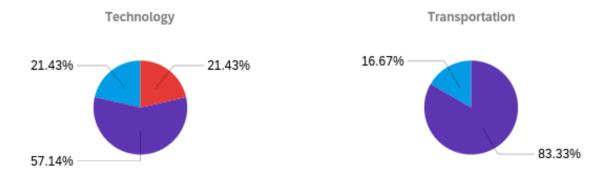


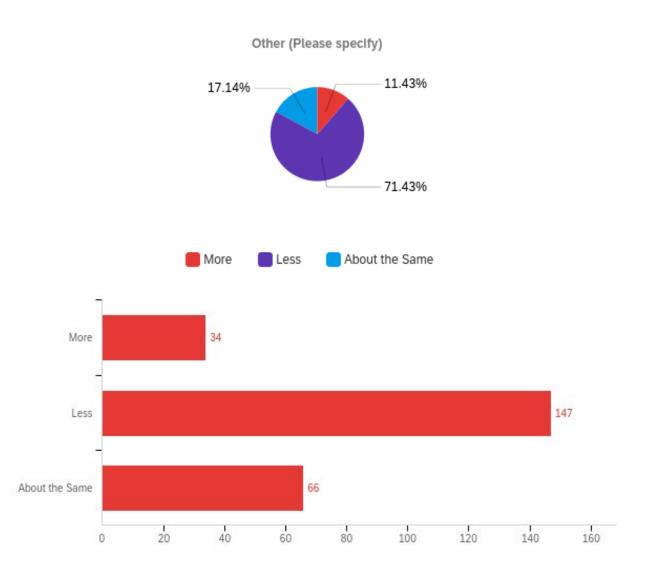


# Q4 - Are you earning more, less or about the same wages as in your previous job?

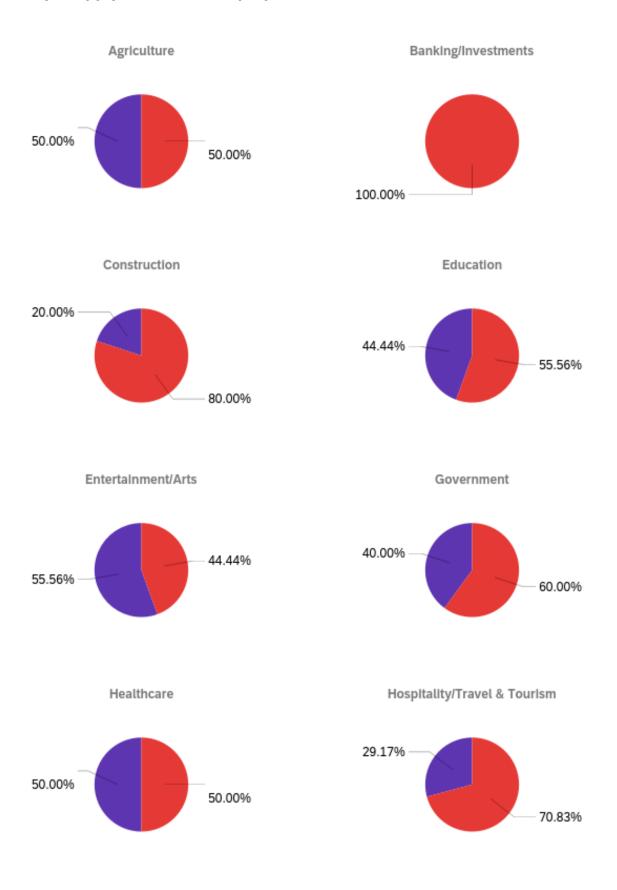








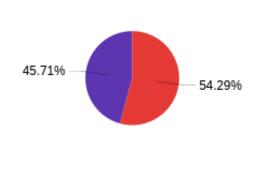
# Q5 - Did you apply for state unemployment benefits?



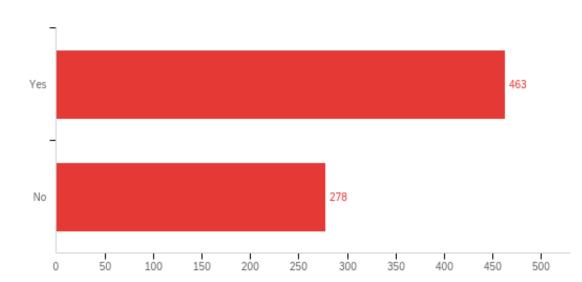








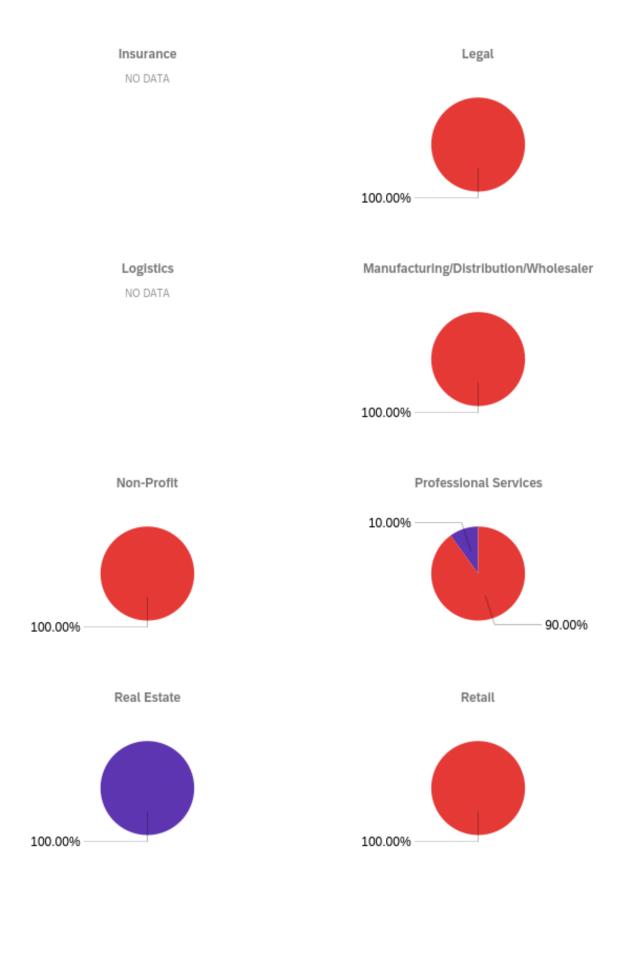
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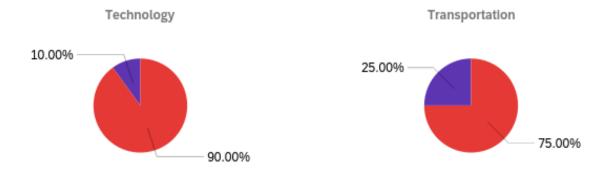


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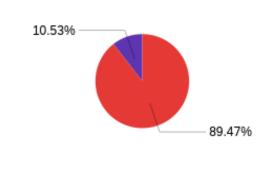
# Q7 - Have you received your benefits?



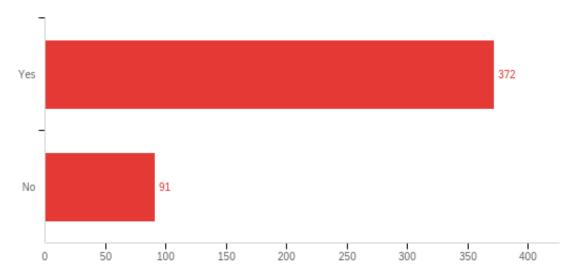








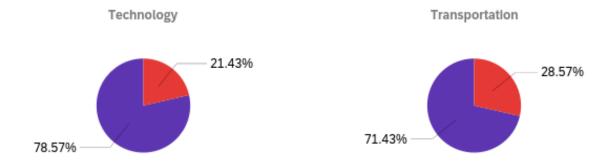




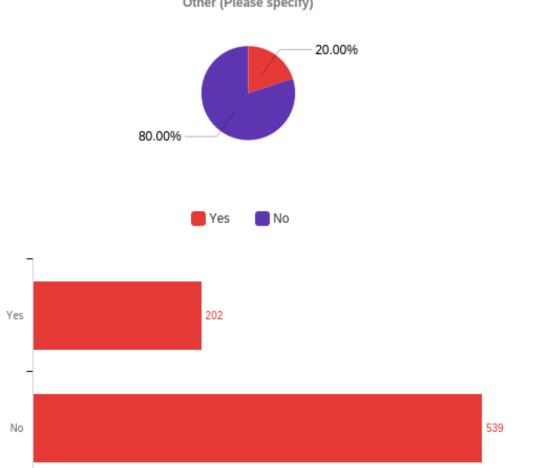
# Q8 - Did you apply for additional federal unemployment benefits?







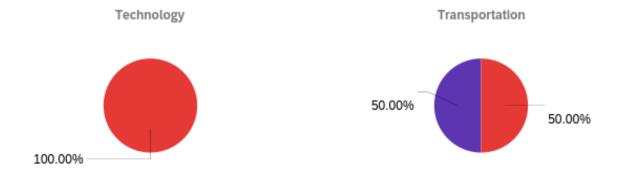




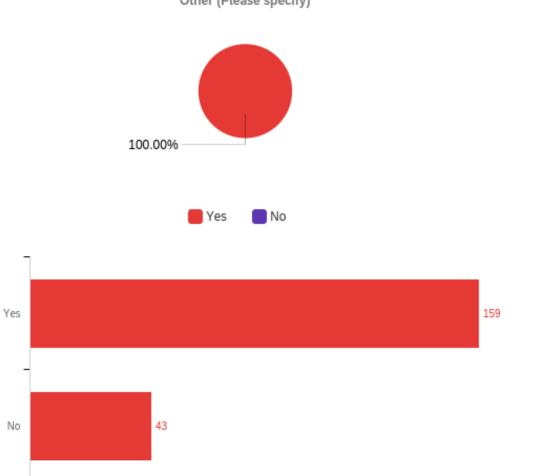
# Q10 - Have you received your benefits?







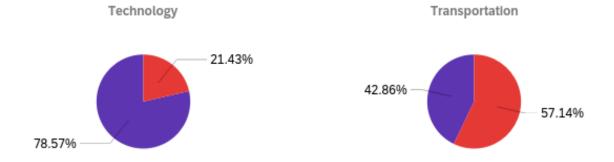




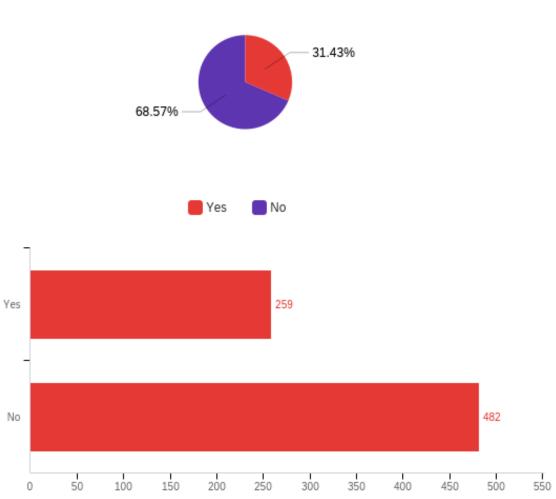
# Q11 - Have you lost your health insurance coverage due to COVID-19?





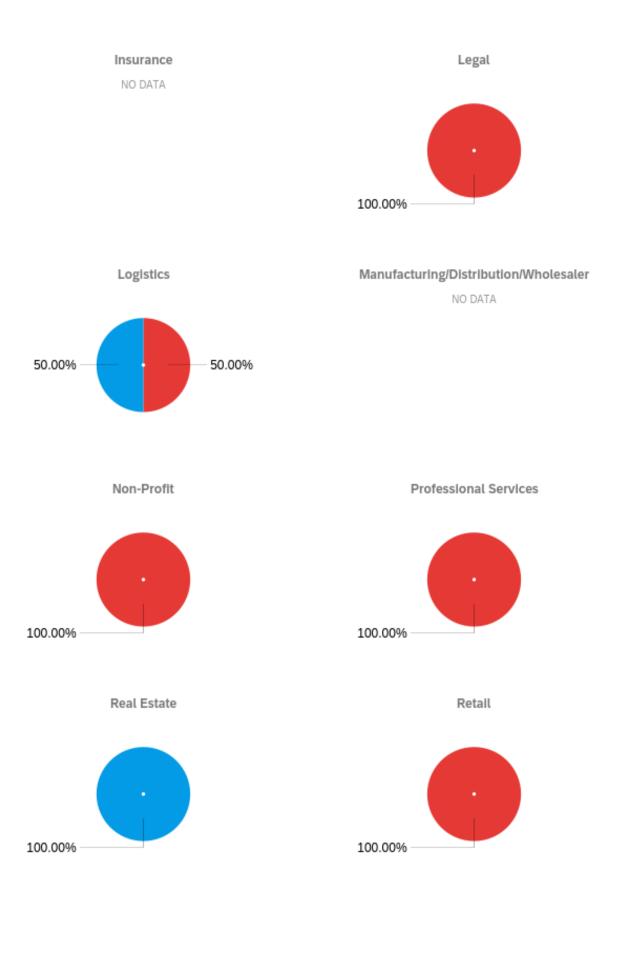


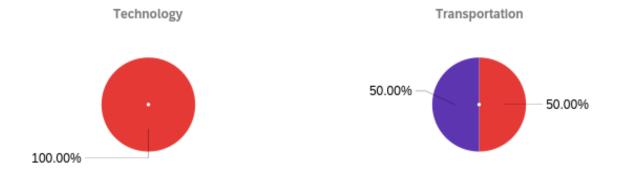




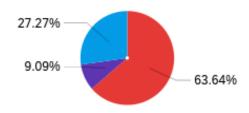
#### Q12 - What was the reason?



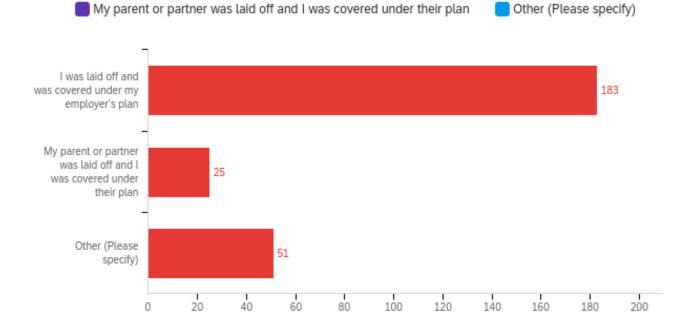








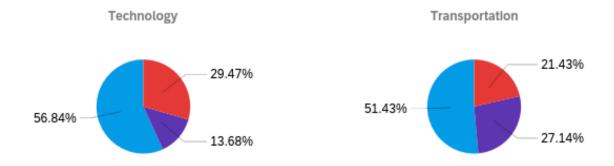


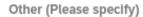


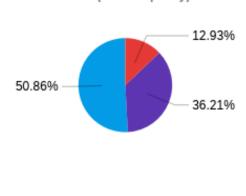
Q14 - Are you working more, less or about the same number of hours as before the pandemic?

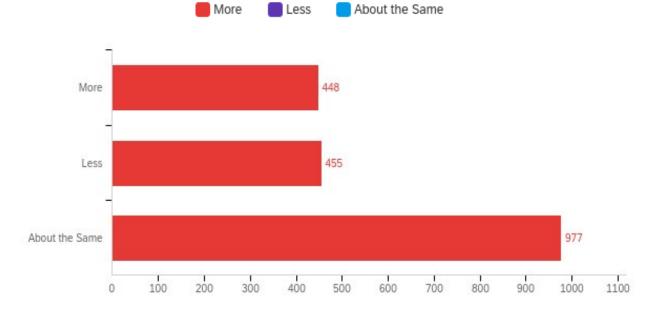








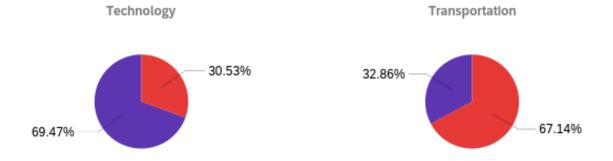




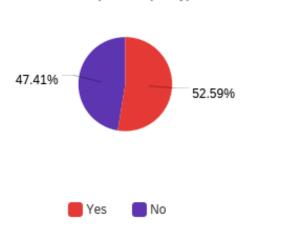
# Q16 - Are you concerned about being exposed to COVID-19 at your workplace?

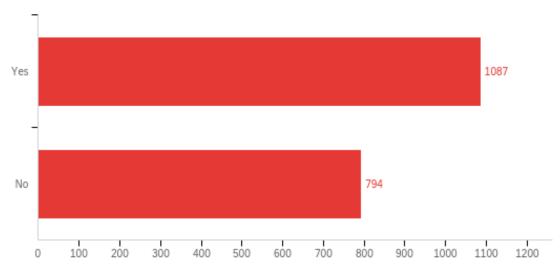








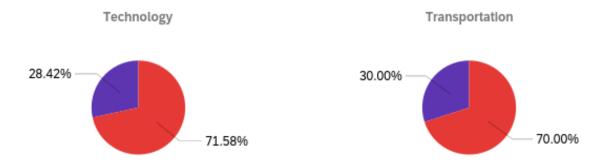




## Q17 - Does your employer provide health and safety training related to COVID-19?



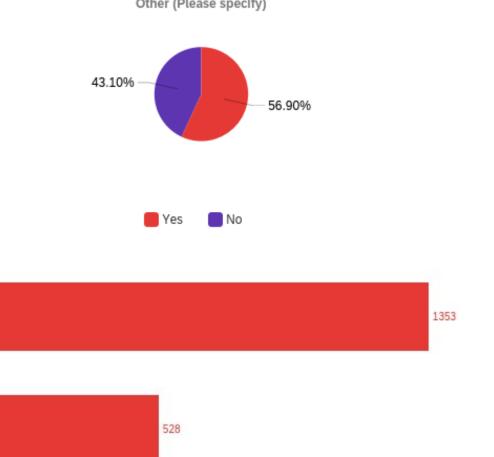






Yes

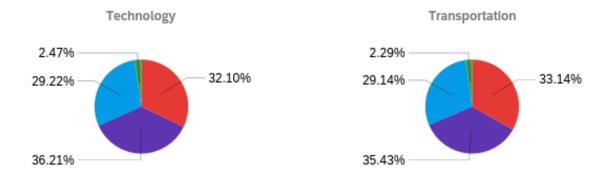
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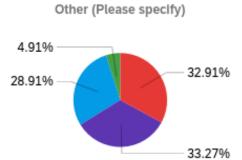


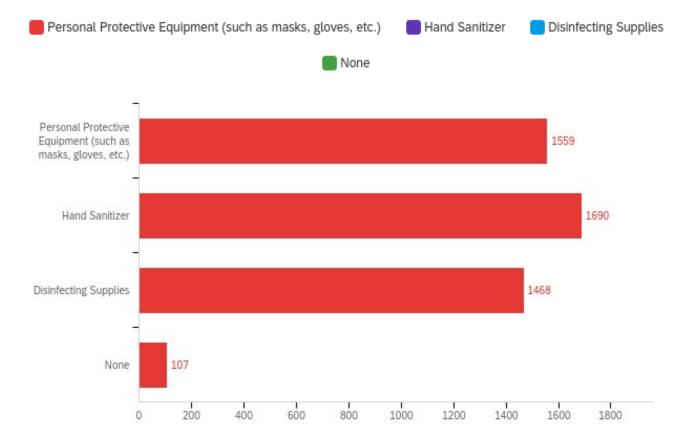
## Q18 - Do you have access to the following items? (Check all that apply.)





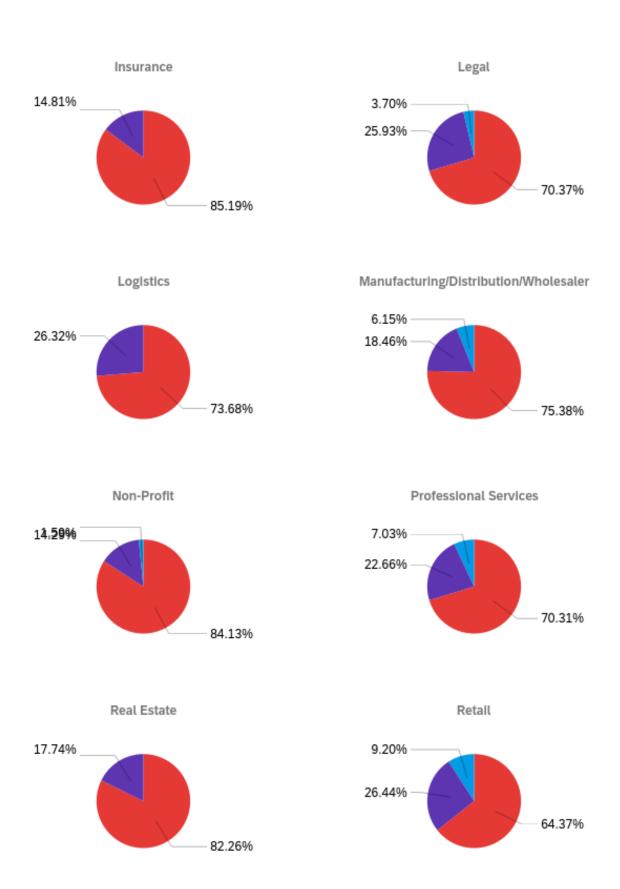


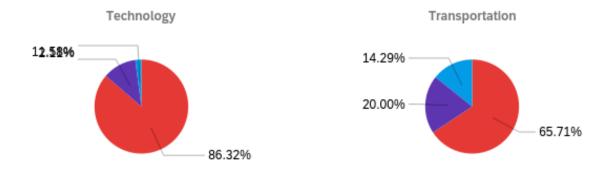




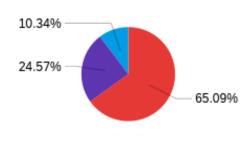
## Q19 - Does your employer comply with social distancing requirements?

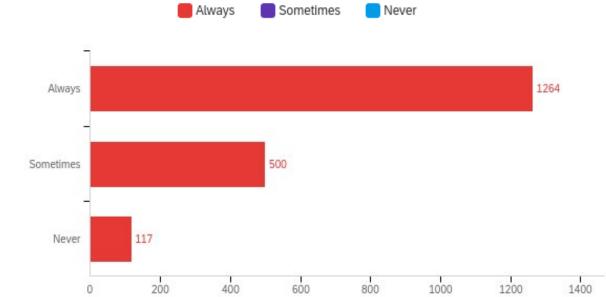




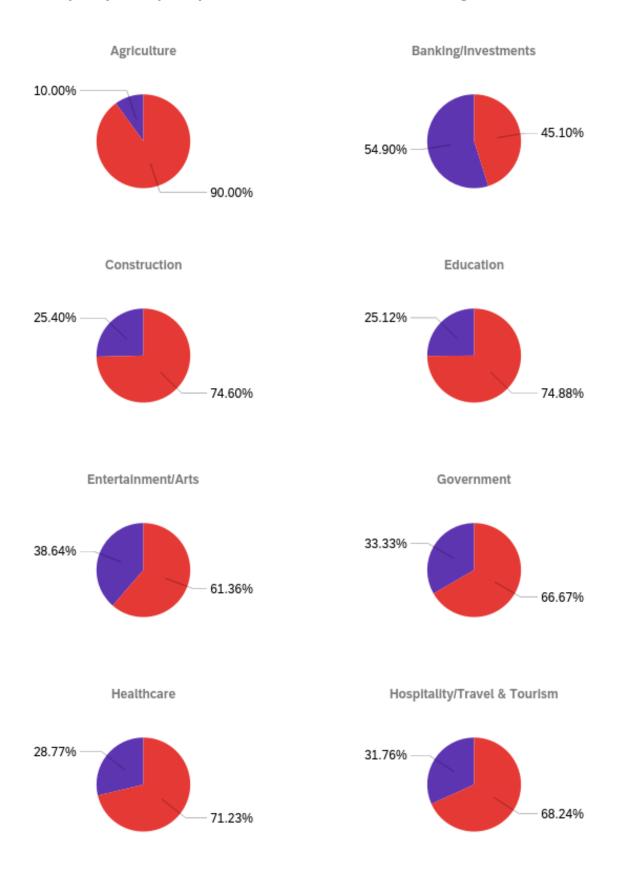




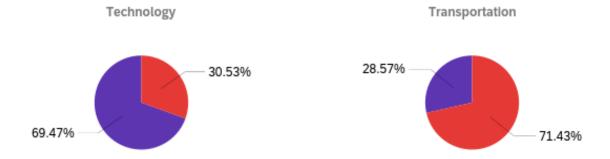




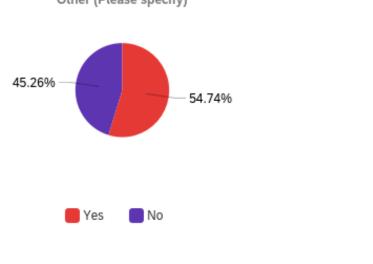
## Q20 - Does your job require you to interact with customers or guests?

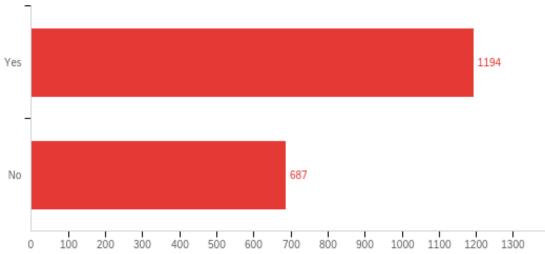








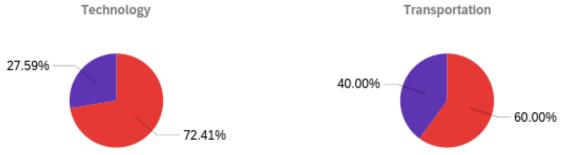


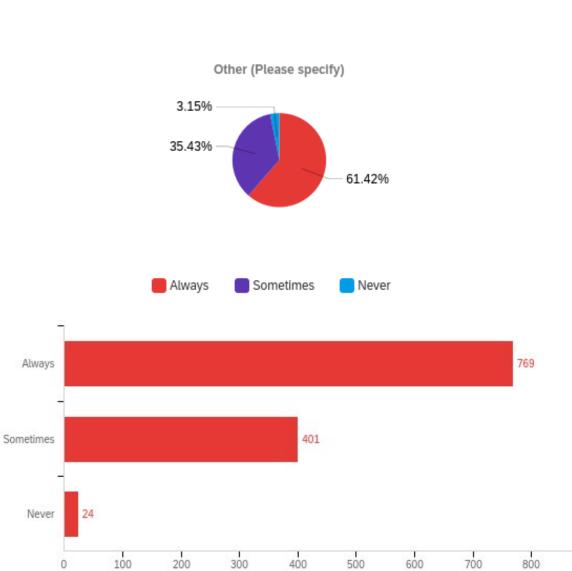


## Q21 - How often do customers or guests wear masks?

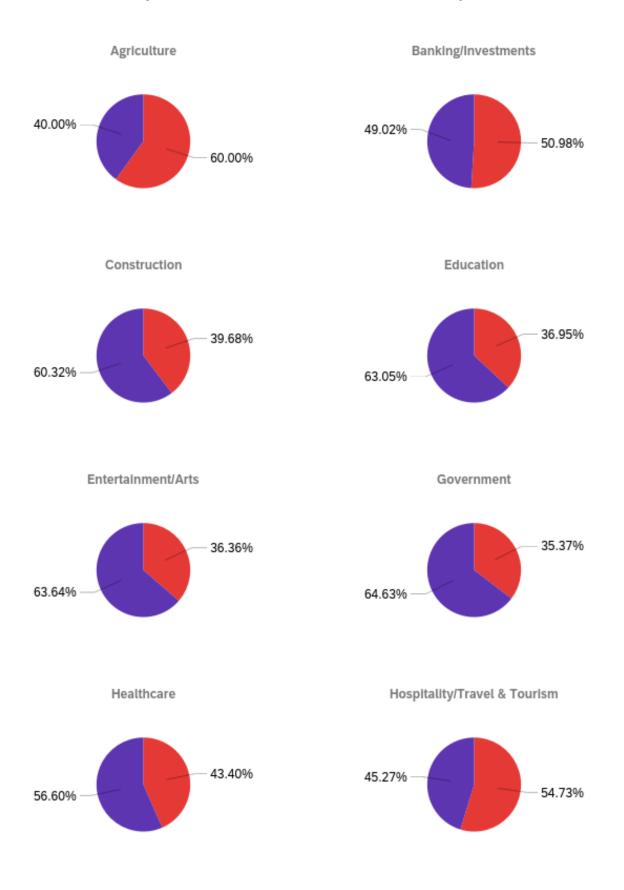




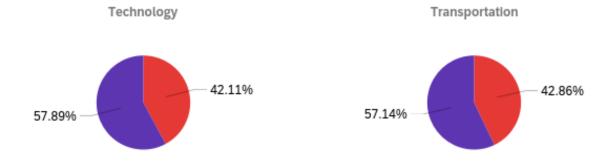


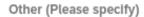


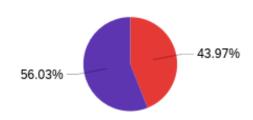
## Q22 - What concerns you the most, the economic crisis or the public health crisis?

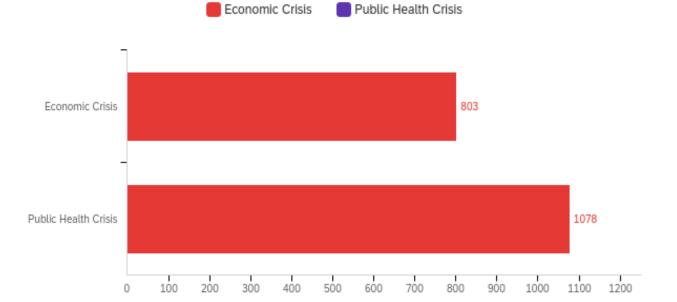




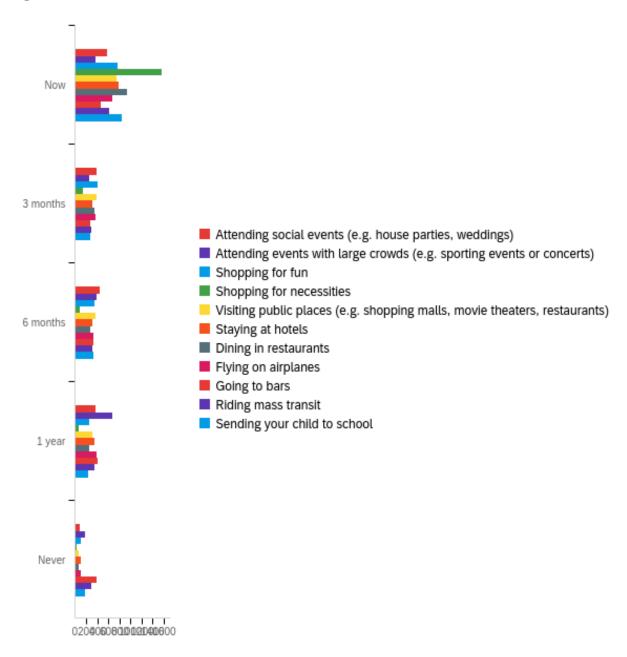








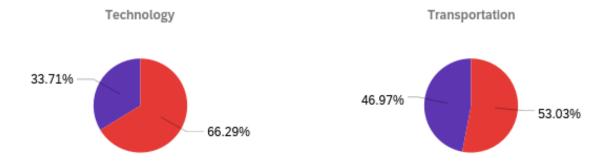
# Q23 - As vaccines become available, when would you feel comfortable resuming the following activities?



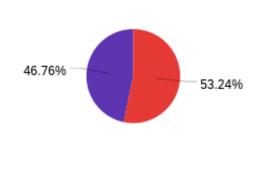
## Q25 - Have you been vaccinated for COVID-19?







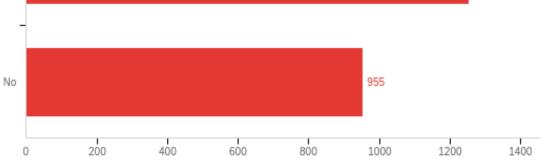




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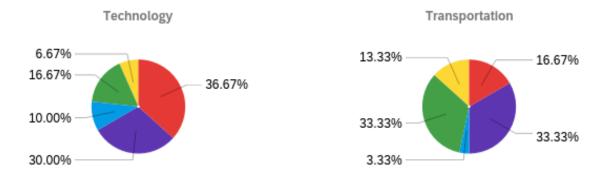
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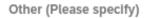


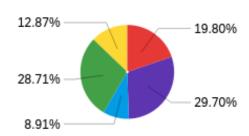
#### Q44 - Why not?

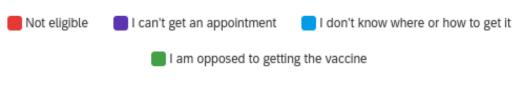




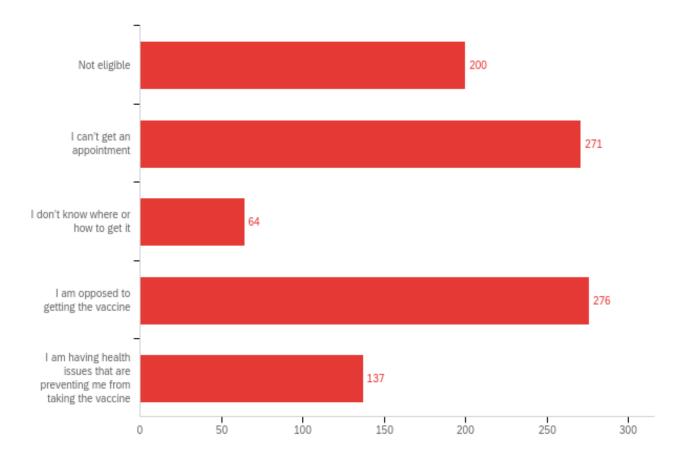




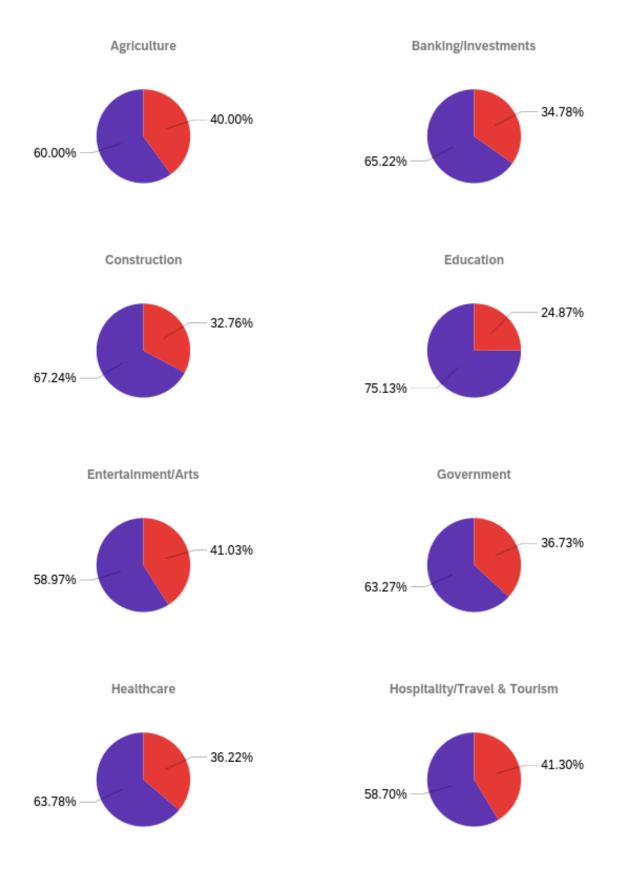




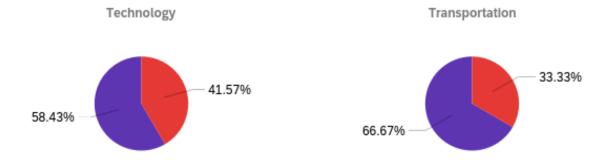
I am having health issues that are preventing me from taking the vaccine



## Q26 - Has someone in your immediate family tested positive for COVID-19?



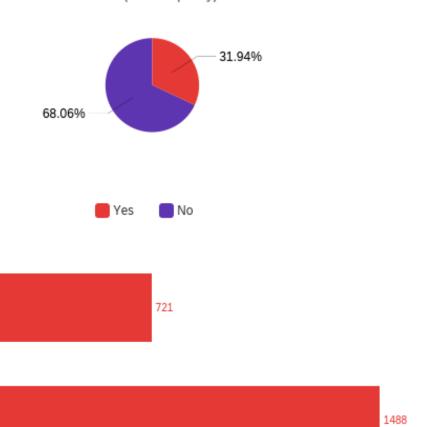




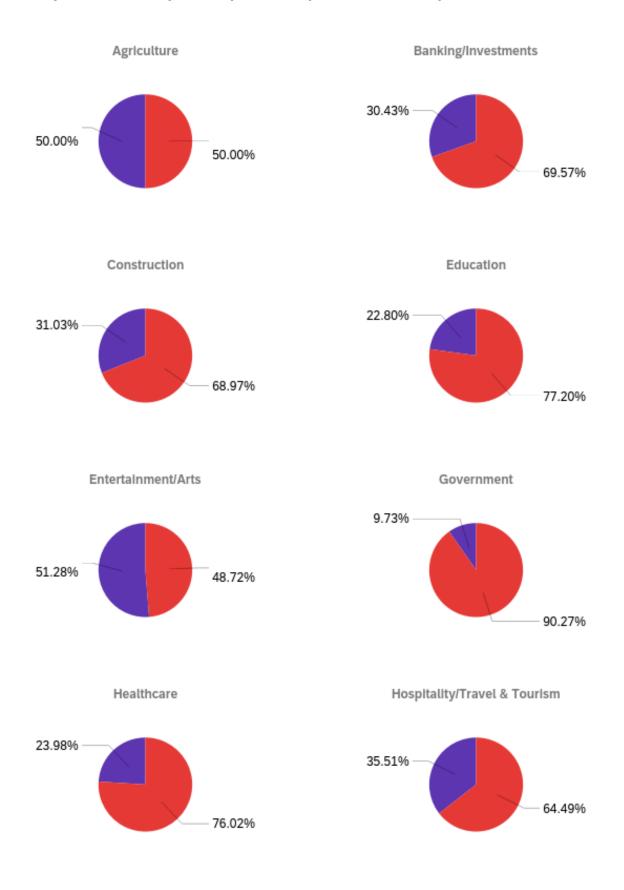


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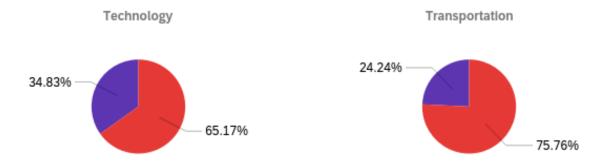
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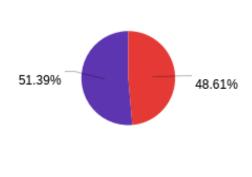
## Q27 - Do you know if anyone at your workplace has tested positive for COVID-19?

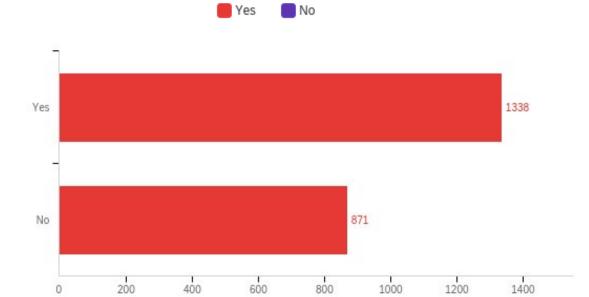






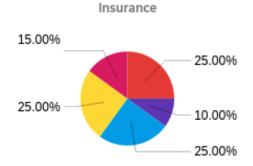


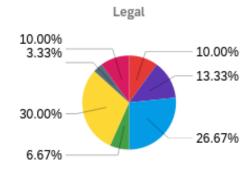




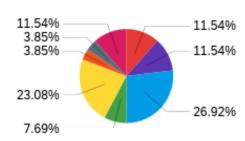
Q29 - Which of the following are you and your family unable to cover the cost of? (Select up to three.)



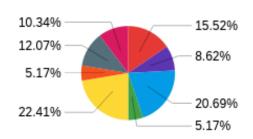




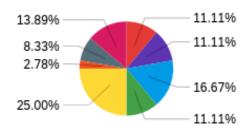




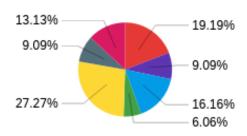




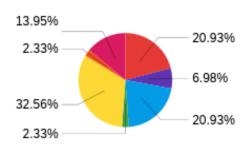
#### Non-Profit



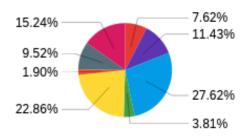
#### Professional Services







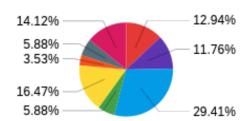
Retall



# 13.43% 7.46% 20.90% 4.48%

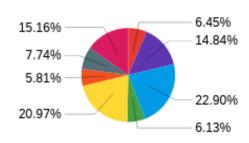
Technology

#### Transportation

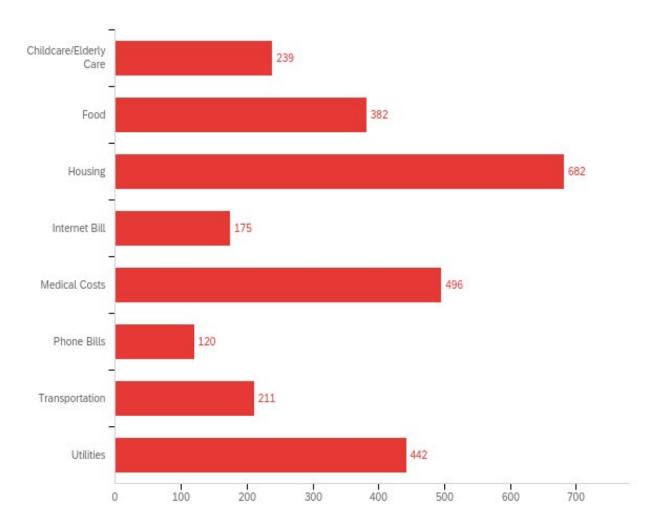


#### Other (Please specify)

22.39%



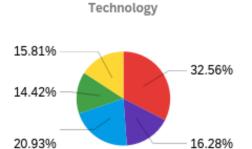




## Q31 - Miami-Dade County government should: (Select up to three.)

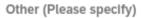






#### Transportation

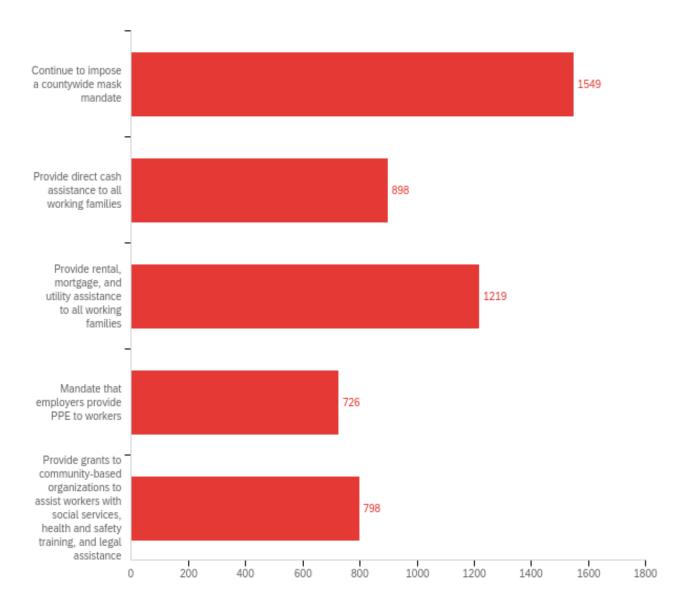








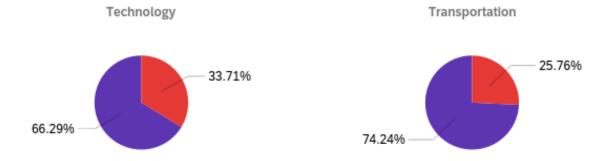
- Provide rental, mortgage, and utility assistance to all working families
  - Mandate that employers provide PPE to workers
- Provide grants to community-based organizations to assist workers with social services, health and safety training, and legal assistance



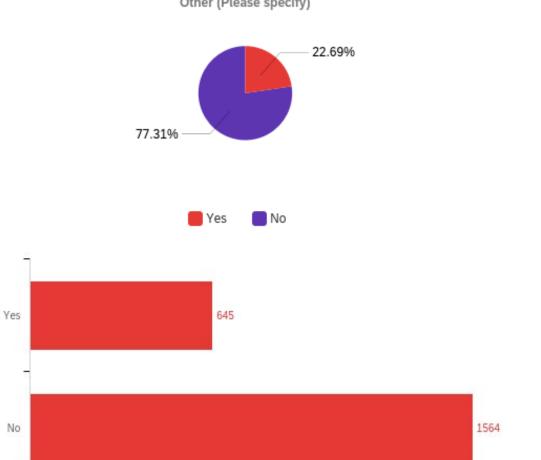
### Q32 - Are you aware of Miami-Dade County's New Normal Website?







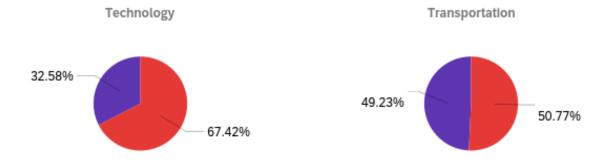




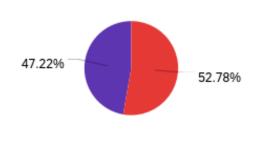
### Q33 - Are you aware of Miami-Dade County's COVID-19 Website?

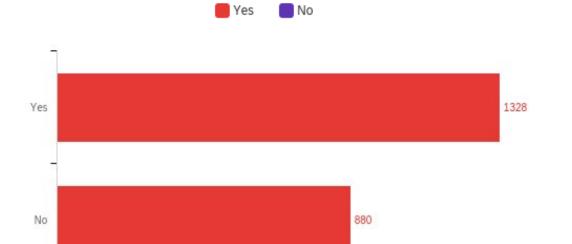










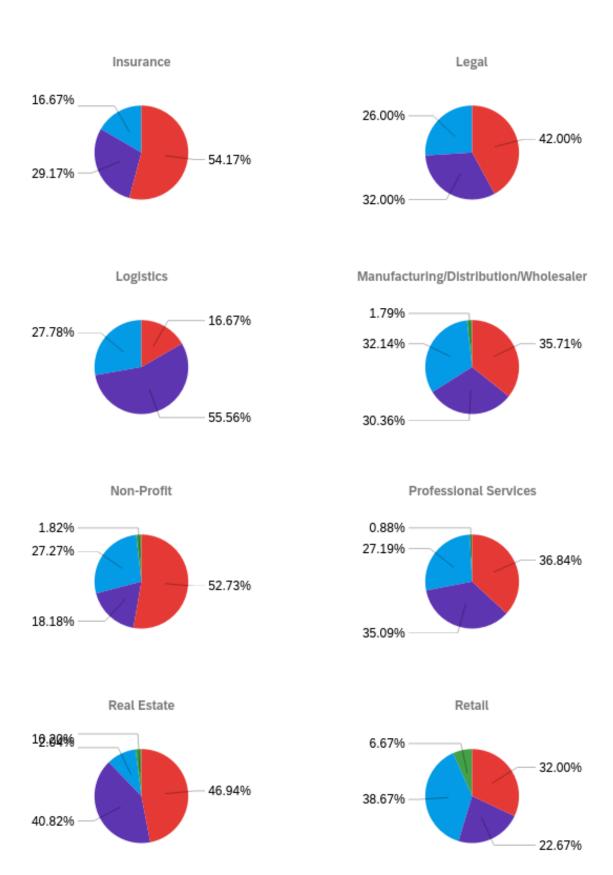


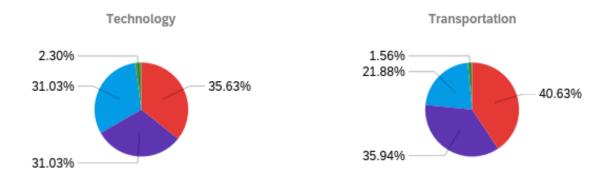
#### Q35 - Age Range:

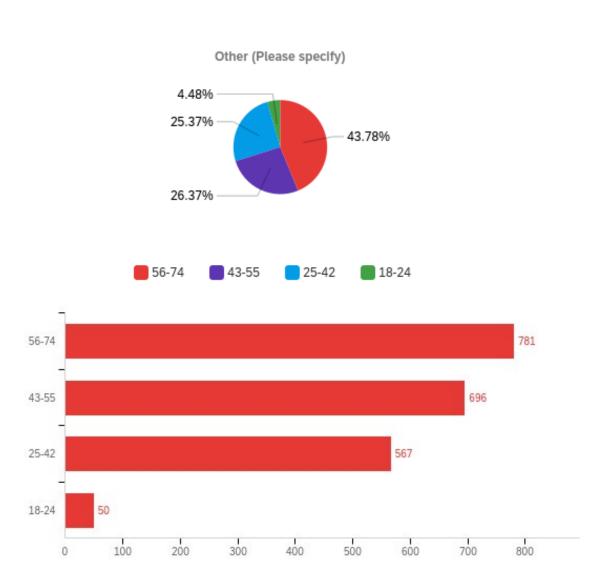
26.74%



45.38%



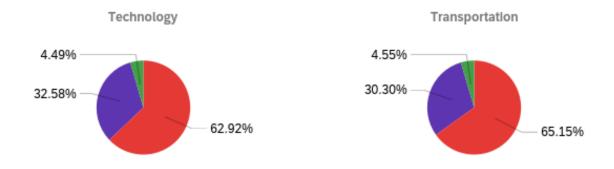


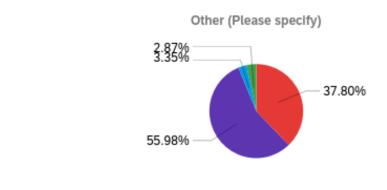


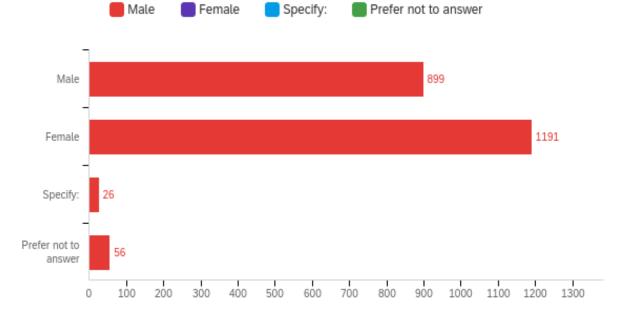
### Q36 - With what gender do you most identify?









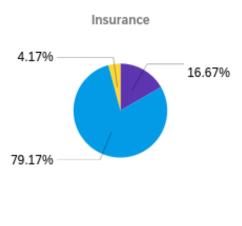


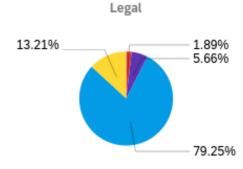
### Q37 - What best describes your race?

64.58%

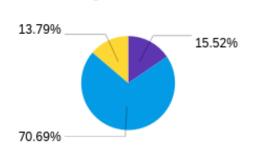


67.65%

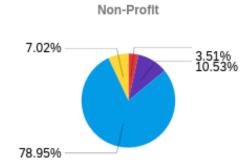


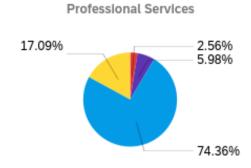


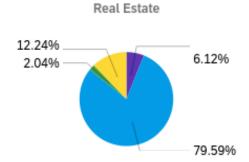


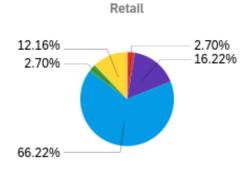


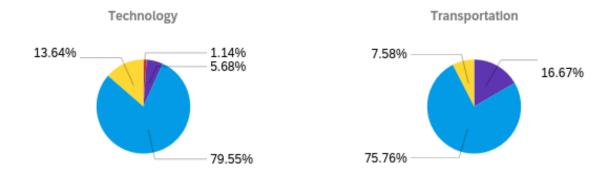
Manufacturing/Distribution/Wholesaler

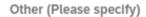


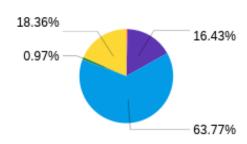


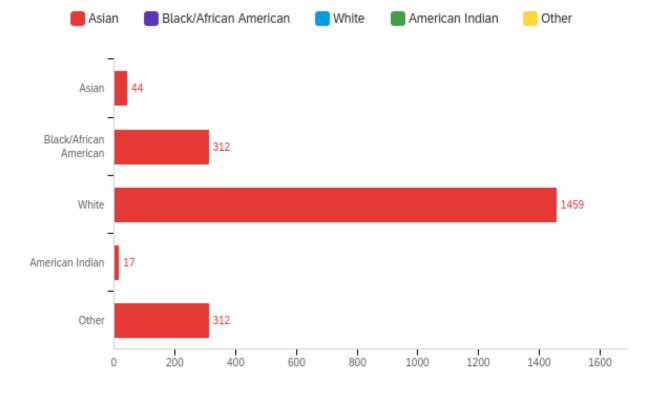












### Q38 - Are you of Hispanic or Latinx origin?

